

The **PASSPORT** Applied Healthcare Improvement Curriculum

Our **PASSPORT** approach is derived from the idea of a travel passport, which is an important document containing very important information. Using a combination of coaching, videos, worksheets, team meetings, and two recommended textbooks, we will guide you through a five phase process designed derived from rigorous and established methods adapted for busy frontline healthcare professionals which can be used to support improvement, implementation, or innovation work. Each completed phase becomes a “stamp” in your **PASSPORT** which can be in the form of a presentation, conference abstract, or a manuscript for publication in a peer reviewed journal.



Phase 1: Coach & Team

Our process begins with forming and organizing your improvement team and pairing with a professional improvement coach who will guide, support and educate your team throughout its work. Your coach will help you succeed in your current work and build your capability to do future work on your own.

Phase 5: Spread & Sustain

The final step is to optimize and standardize your successful changes in order to make them efficient, sustain them, spread them, and disseminate your results.



PASSPORT



Phase 2: Assessment

The second step is a thorough needs, context, and readiness assessment conducted using interviews, observation, and standardized questionnaires. The assessment helps us adjust our approach to meet you where you are at, to best help you, and to track your progress.

Phase 4: Testing

The fourth step is to test your planned changes, measure your results, determine if the changes you have tested have resulted in improvements or have been successful implementations, and decide whether to adapt, adopt or abandon the change.



Phase 3: Planning for Change

The third step is to develop specific aims for your work, develop change ideas (interventions) to test, and to develop a measurement plan which will help you to assess whether the changes you test result in improvements or successful implementations.